



One Call PC Solutions



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Bits and Bytes...

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newsletter.

It's time again for our newsletter! In this issue: Virus alerts, Christmas News and a Xbox Problems...

Virus and Spam Alerts...

W32.Sober.X@mm is a mass-mailing worm that uses its own SMTP engine to spread and lowers security settings. It sends itself as an email attachment to addresses gathered from the compromised computer. The email may be in either English or German. Another virus to be on the lookout for is the Bagel virus. This virus shuts down your anti-virus software. We have seen this virus fill up a hard drive with copies of itself and completely destroys Windows.

Clean up before Christmas...

If you are planning on buying any games for your computer or getting an iPod for Christmas you may want to have your computer looked at and cleaned up before Christmas. Remember that the iPod has to have either a USB 2.0 or Fire wire port to plug into on your computer. This being said the iPod will only work on Windows XP or Windows 2000 Professional with certain Service Packs. Also if you need any help setting up your Xbox or Playstation please let us know before Christmas so we can get an appointment setup for after Christmas.

Give the gift of Computer Repair...

Do you have someone that is hard to shop for on your Christmas list? We can help. We have gift certificates available in any denomination. The certificates can be used for anything except for parts. We can deliver the gift certificates to anyone in the area or we can mail the certificate. If you would like to purchase a certificate please call or send an email to let us know how much you want to make the gift for and to whom the certificates should be made out to.

Regular Maintenance...

Make sure that you are keeping your version of Windows up-to-date by running Windows update on a regular basis. Microsoft discovers little bugs and releases patches to fix the problems. If your computer is not up to date you are more vulnerable to hackers and ad/spyware. Also make sure that your anti-virus stay's up to date on all of your network computers. Even if just one of your network computers is unprotected you can get a virus that can destroy valuable information. Keep your computer running smoothly by running the disk defragmenter at least once every 6 to 8 weeks.

AOL Billing Glitch...

A lawsuit seeking to potentially cover hundreds of thousands of America Online Inc. subscribers accuses the Time Warner Inc. unit of illegally billing customers by creating secondary accounts for them without their consent. The latest lawsuit alleges that AOL misrepresented that subscribers may add up to seven different screen names to a membership account for free. But AOL "in many instances" spun off those screen names into additional membership accounts without the subscribers' knowledge, then charged and collected a separate monthly fee for each account. The company requires members to pay charges and fees by credit card, electronic withdrawals from their bank accounts or by adding to their telephone bills, giving subscribers no opportunity to review a bill before making a payment, the lawsuit claims.

Xbox Issues...

Microsoft Corp. said it had received isolated reports of technical problems with its popular new Xbox 360 videogame system. Some owners complained that their systems were crashing during game play, sometimes with error messages popping up. If you have any problems with your Xbox call 1-800-4myXbox or go to www.xbox.com. If the problems can't be resolved immediately, Microsoft said it will pay to ship the console overnight to a repair center, overnight it back once it's fixed, or ship a replacement.

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